



TOOL 2.7: Example Navigation Announcement Flyer

Flyers can help increase awareness of your Patient Navigator as well as the Patient Navigation services you are now offering. You should place these in areas visible to both providers and patients.

Helpful Health Program Patient Navigator

[Insert Picture of Navigator]

Name: Patient Navigator

Phone extension: 5-5454

Clinical Supervisor: Supervisor

Location: Pediatric/OB-GYN hallway, 2nd Floor

Who does she navigate?

- All women with abnormal mammograms, abnormal clinical breast exams or new breast cancer diagnoses

What does she do?

- Helps provider identify all cases in need of navigation
- Works with patients to identify their barriers to care
- Works with patient and providers to overcome barriers
- Tracks all cases to resolution or completion of treatment

Why do we navigate?

- To reduce delays in follow-up and prevent loss to follow up
- To improve patient satisfaction with their care