



Introducing TRIP's Enhanced Standard of Care

We received feedback that navigators wanted some suggested language around introducing the activities involved in the enhanced standard of care that is part of TRIP.

Below is some suggested language you can use to introduce the intake and social needs assessment to your patient.

Good morning/afternoon/evening, [Patient Name].

My name is [Your Name].

I am a patient navigator at [Your Hospital].

I work with Dr. XXX and the rest of the team to help you through your treatment.

I am here to help you schedule appointments, schedule transportation, or find programs to help you cover treatment costs.

I want to help you start treatment quickly, and continue treatment with no interruptions.

Your information is kept private and will not be shared without your permission.

To be sure we can help you with your needs, I may ask you some questions about your living situation. Your answers will not be shared with other organizations. They are just to help me find programs that can help you with your care.